The Neighborhood Services office is assigned to handle flood administration tasks for the city.

For general information, please check out these informative websites, below:

1. **Preparation before a flood occurs:**
   - [http://www.ready.gov/floods](http://www.ready.gov/floods)
   - [https://www.floodsmart.gov/floodsmart/](https://www.floodsmart.gov/floodsmart/)

2. **Flood insurance information:**
   - [https://www.fema.gov/national-flood-insurance-program](https://www.fema.gov/national-flood-insurance-program)
   - [www.insurance.ca.gov](http://www.insurance.ca.gov)

If you have decided to obtain flood insurance, your insurance provider will need the following information, based on your property’s address:

- FEMA Community Number (Brentwood’s is 060439)
- Panel Number (obtained from FIRM maps)
- Flood Zone designation (obtained from FIRM maps)

The Panel Number and Flood Zone designation can be obtained from the Neighborhood Services office or online (see link below):

**FIRM Maps: Region 9 covers all of Brentwood and Contra Costa County**


To determine if your property is in a designated flood zone, we suggest you either:

- Call Neighborhood Services at (925) 516-5405; or
- Visit the Permit Center at City Hall.

Business hours are from 8:00 a.m. through 5:00 p.m., Monday through Friday (except holidays).