

# Frequently Asked Questions

Updated 4/6/2020

The County's Health Orders in their entirety, along with detailed clarifications, extensive relevant information, and frequently asked questions can be found on their website:

<https://www.coronavirus.cchealth.org/>

Below, we are providing a short list of information based on frequently fielded phone calls and emails here at the City, in an effort to save you time in searching for answers. Information copied directly from the County is *italicized*. We will update this list as appropriate.

***The Order is in effect until Sunday, May 3, 2020 at 11:59 p.m., unless the Health Officer extends or shortens it.***

## Landscapers/gardeners

- *Arborists, landscapers, gardeners, and similar service professionals are essential businesses, but only to provide services necessary to maintain the safety and healthy operation of a business or residence.*

*This means they can provide services for fire prevention like weed or rodent abatement. But they cannot provide services that are cosmetic or that constitute general upkeep.*

The City will continue to maintain areas where public access is allowed, maintain line of site for vehicles and pedestrians, and remove trash and litter as it pertains to sanitation and public health. As a result of our compliance with the Health Order, the public will see increased weeds and taller grass.

## Farmers' Market

- *The intent of the Order is to ensure that, during the shelter-in-place period, members of the public can continue to access essential goods and services, including groceries, prepared foods, household consumer products, and to engage in essential activities. The Order specifies Certified Farmers' Markets as an "Essential Business (section 10(f)(ii))." Contra Costa Environmental Health (CCEH) also recognizes Certified Farmers' Markets, Swap Meets, and Produce Vehicles to be crucial to providing public access to fresh agricultural food products.*

City staff and Pacific Coast Farmers Market Association are working diligently to provide access to essential goods in a safe environment and manner, and have implemented the following:

- Only food vendors allowed at the market; all other merchants, including community groups and entertainment performers, are not allowed to set up at the Farmers Market.
- Each producer at the market must be the only person handling their respective produce.
- No customers can touch the produce.
- Each producer will rope off their tent so that customers cannot enter inside the producer's booth.

- A second block opened at the market to spread out the producers across the two blocks.
- A manager is on site to help keep pedestrian traffic moving and monitor social distancing.

### **Social Distancing Requirements are Mandatory**

- *Maintaining at least six-foot social distancing from other individuals who are not part of your household;*
- *Frequently washing your hands with soap and water for at least 20 seconds or using hand sanitizer recognized by the CDC to be effective in combatting COVID-19;*
- *Covering cough and sneezes with a tissue or fabric or, if that's not possible, coughing or sneezing into your sleeve or elbow (not into your hands); and*
- *Avoiding all social interaction outside your home when you're sick with a fever or cough.*

*Social distancing requirements are mandatory, except between members of the same family or living unit. Everyone must strictly comply with the social distancing requirements when they're not in their home unless the Order specifically allows otherwise.*

*Use of playgrounds, dog parks, public picnic areas, and similar recreational areas is prohibited. These areas must be closed to public use. Use of shared public recreational facilities such as golf courses, tennis and basketball courts, pools, and rock walls is prohibited. These facilities must be closed for recreational use. Sports or activities that require use of shared equipment, like frisbees, basketballs, baseballs, and soccer balls, may only be engaged in by members of the same household.*

*Residences include both the living structures and outdoor spaces associated with them, such as patios, porches, backyards, and front yards that are only accessible to a single family or household unit.*

### **Construction**

*Most construction—residential and commercial—is prohibited. Exceptions are made for healthcare facility construction directly related to the COVID-19 response; specific affordable housing; public works projects when designated as essential by the lead governmental agency; shelters and temporary housing; projects necessary to provide critical services to certain vulnerable individuals; construction necessary to secure an existing construction site; and limited essential residential or business repairs.*

**Again, this is an exceptionally short list of questions and answers, and much more information can be found on the Contra Costa Health Services website at:**

<https://www.coronavirus.cchealth.org/>

**Additionally, the County's Coronavirus Call Center is open daily from 8am to 5pm: (844) 729-8410.**